



Safest People, Safest Places

Combined Fire Authority

20 January 2025

Notes of the Performance Committee held on 10 December 2024

Report of the Chair of Performance Committee

Members Present: Cllr J Quinn in the Chair
Cllr K Rooney, Cllr S Quinn, Cllr R Manchester,
Cllr A Andrews

Apologies received: Cllr S Zair

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on Monday 3 December 2024.

Performance Report Quarter 1 2024/25

2. The committee was updated on the operational and corporate indicators for quarter two of 2024/25 which shows 62% of the strategic PIs met or exceeded their target level, while 57% of the strategic PIs either maintained or improved when compared to performance last year.

A copy of the report is attached at appendix A.
The committee **noted** and **commented** on the report.

Letters of Appreciation

3. The committee considered letters of appreciation that had been submitted to the service. In total 8 letters had been received for the quarter two period.

The committee **noted** the report.

National Performance Presentation

4. The committee received a benchmarking presentation on the National incident types for the year ending June 2024. FRSs attended 594,384 incidents in the 12 month period which is a 4.5% decrease from the previous year. Of these incidents 129,541 were fires which is a 26% decrease compared with the previous year.

The committee **noted** the report.

PART B

Formal Complaints

5. A total of 6 formal complaints had been received by the service in the Q2 2024/25 reporting period. None of these complaints had been upheld and no complaints had been forwarded to the Local Government Ombudsman.

The committee **noted** the report.

Recommendation

6. Members are requested to **note** the report.